



HIGH-LEVEL REGIONAL CONFERENCE

ENHANCING THE PERFORMANCE OF PEACEKEEPING OPERATIONS: FROM MANDATE TO EXIT

18-19 NOVEMBER 2018

CAIRO, EGYPT



UN Photo/Victoria Hazou

PARTICIPANT INFORMATION BOOKLET



Norwegian Ministry
of Foreign Affairs

Canada



Department of
Peacekeeping Operations



WELCOME TO CAIRO

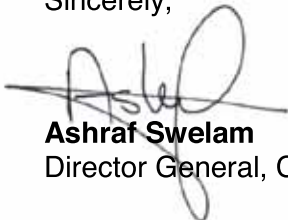
We appreciate the time you have taken away from your busy schedules and the considerable distances you have traveled to join us for the **High-Level Regional Conference on “Enhancing the Performance of Peacekeeping: From Mandate to Exit”**. The conference provides an invaluable opportunity for peacekeeping stakeholders to engage with major troop- and police-contributing countries from Africa and the Arab World to share views on strengthening UN Peacekeeping, by addressing key strategic and operational dimensions of performance.

We look forward to two days of insightful ideas, concrete recommendations and action points that would help us all chart the way forward towards enhancing peacekeeping performance.

We are at your entire disposal should you require any assistance during your stay. Please feel free to contact us with your queries.

We wish you an enjoyable stay in Cairo.

Sincerely,

A handwritten signature in black ink, appearing to read 'Ashraf Swelam', with a large, stylized flourish extending from the end of the signature.

Ashraf Swelam
Director General, CCCPA

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UN Photo

TRANSPORTATION & VENUE

Airport & Ground Transportation

CCCPA will cover airport transfers for arrivals and departures of all conference participants. Ground transportation to the venue of the official conference dinner on 18 November 2018 will also be provided by the organizers.

Taxi services, Uber and Careem are safe modes of transportation for personal visits outside the conference hours.

Accommodation & Conference Venue

The conference will be held at the Conrad Cairo Hotel from 18 to 19 November 2018. The hotel is located at **1191 Nile Corniche, Cairo, Egypt** (Tel: +20 (2) 25 80 8000).

Website: <https://conradhotels3.hilton.com/en/index.html>

Please note that all plenary sessions (Opening, Sessions 1-6 and Wrap-up) will be held in the **Conrad Ballroom (L Level)**.

Breakout Discussions on 19 November 2018 will be held in the **Isis, Nefertiti, Aida and Cleopatra Halls (L Level near the hotel elevators)**.

Meals

The hosts will be providing daily lunch and coffee breaks on the conference days, and dinner on 18 November 2018 for all participants.

Participants sponsored by the hosts should address their queries regarding meals to the logistics team whose contact details are available on page (10) of this booklet.

All dietary restrictions or allergies should be communicated to the logistics team before or during registration, and they will do their best to accommodate you.

Hotel Services

A variety of services are available at the hotel venue including restaurant outlets, room service, bank machines/ATM, concierge assistance, an on-site nurse (from 07:00 to 22:00) and a doctor available on-call.

A medical unit will also be on site during the conference days for bigger medical emergencies.

Printing facilities are available at a charge in the hotel Business Center located near the elevators (L Level).



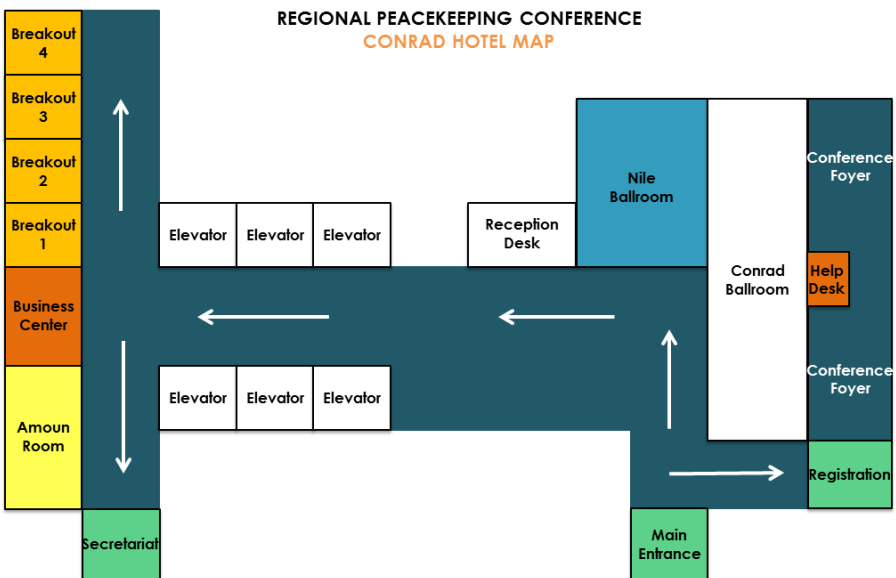
MONUSCO/ Sylvain Leclercq/ OCHA/ Highlights

CONFERENCE DETAILS

On Site Registration

On-site registration will open from **15:00 to 21:00** on **17 November 2018** and **08:00 to 09:00** on **18 November 2018**. All participants are urged to pre-register on 17 November 2018 to avoid delays with the opening of the conference.

Access to the meeting venue is subject to the presentation of a valid conference badge. Conference badges will be issued at the registration counter located in the **Amun Hall (L Level)** on **17 November 2018** and in the hallway leading to the Conrad Ballroom on **18 November 2018**. Loss of conference badges should be reported immediately to the conference host at the help desk located in the foyer of the **Conrad Ballroom**.



Dress Code

The dress code of the conference is official uniform (for military and police) or civilian equivalent.

Conference Documents

Soft copies of all conference documents will be provided on a USB included in the conference package. Hard copies of the agenda and concept note will also be distributed.

List of Participants

A list of participants will be available on the Conference webpage at <http://enhancingpk.cairopeacekeeping.org/>.

Conference Sessions

Official Opening

The conference will officially commence on 18 November 2018 at 09:00 in the Conrad Ballroom.

Plenary Sessions

The format is “Davos-style” with each speaker making a short presentation/intervention followed by a discussion with the audience.

Breakout Discussions

There are 4 thematic breakout discussions that focus on different aspects of peacekeeping mission performance. The break-out sessions are informal, moderated discussions. Participants will be seated in a circle, and the lead facilitator is expected to offer views for discussion amongst participants.

Choosing Your Breakout Discussion

During the registration process, participants are requested to indicate their preference regarding the Breakout Discussion they wish to attend on Day (2) of the conference.

Simultaneous interpretation during the breakout discussions will only be provided if necessary. Participants must indicate their language preference while signing up for the breakout session.

Media

There will be international and local media covering the opening and closing ceremonies, **only**.

Working Language

The conference will be held in English, with simultaneous interpretation in Arabic and French.

Official Conference Dinner

You are cordially invited to a Nile dinner cruise on El Falandara Boat, hosted by the Egyptian Ministry of Defense, on 18 November 2018 at 19:00.

The dress code of the dinner is business attire (suits for men, equivalent for women). The conference badge must be worn at all times, including during the dinner.

CCCPA will provide transportation services to and from the dinner venue. Participants are requested to meet in the **Lower Lobby (Level 0)** at 18:15. Buses leave at 18:30.

Help Desk

A help desk for all inquiries related to the conference and your stay in Cairo will be available during the two days of the conference in the foyer of the Conrad Ballroom.

Internet Access

Wireless internet is available free of charge at the conference venue. The networks available are *Hilton Honors Public* and *Hilton Honors Conrad*.

A hashtag, #EnhancingPK, has been created for the conference. Participants are encouraged to use this hashtag while posting about the event on social media.

Currency Exchange

Money can be exchanged at the airport, exchange offices and at the bank in the hotel. ATMs are also numerous and easy to find.

The exchange rate is approximately **USD 1 = EGP 17.8464 and €1 = EGP 20.2047** (as at 14 November 2018, www.oanda.com).



UN Photo/Viviana Negata

CONTACT DETAILS

Points of Contact

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Emergency Numbers

180 - Fire

122 - Police

123 - Ambulance



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Enhancing the Performance of Peacekeeping Operations: From Mandate to Exit

18-19 NOVEMBER 2018
CAIRO, EGYPT



Canada



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Peacekeeping and Peacebuilding (CCCPA)

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